



OKLAHOMA DEPARTMENT OF HUMAN SERVICES



## Reasons for Negative Benefit Actions

**Section I. Financial Assistance tab (Section B), SNAP tab (Section C), Medical General tab (Section D), and computer messages for benefit closures, suspensions, or denials.**

Code reasons are in reason type rather than numerical order.

### A. Income reasons

Code reason	Computer-generated message	Benefit type and policy cite
03 Excess earnings of caretaker relative  <b>OR</b>  Excess earnings for your household	The countable earned income received by the members of your household is too high to receive benefits from OKDHS. Rules regarding earned income are found at OAC _____.	Temporary Assistance for Needy Families (TANF) - <a href="#">340:10-3-31</a> , <a href="#">340:10-3-32</a> , & <a href="#">340:10-3-33</a>  Supplemental Nutrition Assistance Program (SNAP) - <a href="#">340:50-7-29</a>  SoonerCare (Medicaid), Aid to Families with Dependent Children (AFDC)/Pregnancy related - <a href="#">317:35-10-26</a>  SoonerCare (Medicaid), Aged, blind, and disabled (ABD) related - <a href="#">317:35-5-42</a>

Code reason	Computer-generated message	Benefit type and policy cite
03A New or increased earnings of stepparent	The countable earned income received by your household is too high to receive benefits from OKDHS because of new or increased earnings of a stepparent. Rules regarding stepparent income are found at OAC ____.	TANF - <a href="#">340:10-3-57</a>
03B New or increased earnings of someone other than caretaker or stepparent	The countable earned income received by the members of your household is too high to receive benefits from OKDHS. Rules regarding earned income are found at OAC ____.	TANF - <a href="#">340:10-3-31</a> , <a href="#">340:10-3-32</a> , & <a href="#">340:10-3-33</a>
03C Earned income exceeds 185% of federal poverty level	Your earned income is too high to receive benefits from OKDHS. Rules regarding this action are found at ____.	TANF - <a href="#">340:10-3-75</a> Continued medical benefits (CMB) only
03D No earnings of caretaker relative in at least one of the three reporting months	You did not have earnings in at least one of the three reporting months. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-3-75</a> CMB only
05 Receipt of Unemployment Compensation	Your household income is too high to receive benefits from OKDHS because of the unemployment compensation income received by one or more members of your household. Rules regarding income are found at OAC ____.	TANF - <a href="#">340:10-3-39</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SoonerCare (Medicaid) AFDC/Pregnancy-related - <a href="#">317:35-10-26</a>

Code reason	Computer-generated message	Benefit type and policy cite
06 Receipt of child and/or spousal support or alimony	Your income is too high to receive benefits from OKDHS because of child or spousal support or alimony received by one or more of the members of your household. Rules regarding income are found at OAC ____.	TANF - <a href="#">340:10-10-7</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SoonerCare (Medicaid) AFDC/Pregnancy-related - <a href="#">317:35-10-26</a>
07 Contribution	Your household income is too high to receive benefits from OKDHS because of money given to one or more members of your household. Rules regarding income are found at OAC ____.	TANF - <a href="#">340:10-3-39</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> AFDC/Pregnancy-related SoonerCare (Medicaid) - <a href="#">317:35-10-26</a>
08 Lump sum  For SoonerCare (Medicaid), use code 14 for lump sum payments.	Your income exceeds OKDHS standards because of a lump sum payment you received. You should already have received a written notice explaining how long you will be ineligible for Temporary Assistance for Needy Families (TANF) benefits and when you can apply again. This action is in accordance with 45 CFR, Sec. 233.20(A)(3)(II)(F) and OAC ____.	TANF - <a href="#">340:10-3-28</a>

Code reason	Computer-generated message	Benefit type and policy cite
08A Lump sum not documented	You did not provide proof of the amount of the lump sum payment you received and when you received it. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-3-28</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SoonerCare (Medicaid) AFDC/Pregnancy-related - <a href="#">317:35-10-26</a>
09 Stepparent's unearned income (for stepparent's earned income, see 03A)	The countable income received by your household is too high to receive benefits from OKDHS because of unearned income of a stepparent. Rules regarding stepparent income are found at OAC ____.	TANF - <a href="#">340:10-3-57</a>
09A Income of a parent(s) of a minor parent	The income received by your household is too high to receive benefits from OKDHS because of the countable income from your parents. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-3-9</a> & <a href="#">340:10-3-57</a>
10 Old-Age, Survivors, and Disability Insurance (OASDI)	Your household income is too high to receive benefits from OKDHS because of Social Security income received by one or more members of your household. Rules regarding income are found at OAC ____.	TANF - <a href="#">340:10-3-39</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SoonerCare (Medicaid) AFDC/Pregnancy-related - <a href="#">317:35-10-26</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
11 Supplemental Security Income (SSI)	Your household income is too high to receive benefits from OKDHS because of Supplemental Security Income (SSI) received by one or more members of your household. Rules regarding income are found at OAC ____.	TANF - <a href="#">340:10-3-39</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a>
12 Veterans Affairs (VA)	Your household income is too high to receive benefits from OKDHS because of Veterans Affairs (VA) income received by one or more members of your household. Rules regarding income are found at OAC ____.	TANF - <a href="#">340:10-3-39</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SoonerCare (Medicaid) AFDC/Pregnancy-related - <a href="#">317:35-10-26</a>
13 Receipt of sponsor's income	Your income is too high to receive benefits from OKDHS because of sponsor's countable income received by one or more members of your household. Rules regarding the income of sponsors are found at OAC ____.	TANF - <a href="#">340:10-15-3</a> SNAP - <a href="#">340:50-5-49</a>
14 Other income or combination of income  For SoonerCare (Medicaid), use this code instead of 08 for lump sum payments.	Your total household income is too high to receive benefits from OKDHS. Rules regarding income can be found at OAC ____.	TANF - <a href="#">340:10-3-26</a> & <a href="#">340:10-3-39</a> SNAP - <a href="#">340:50-7-29</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SoonerCare (Medicaid) AFDC/Pregnancy-related - <a href="#">317:35-10-26</a>

Code reason	Computer-generated message	Benefit type and policy cite
14A Due to program violation and other income	A penalty was applied to your TANF benefit because of a program violation. Your income is too high to receive a TANF benefit at the reduced amount. Rules regarding program violations are found at OAC ____.	TANF - <a href="#">340:10-3-57</a>

**B. Long term care reasons**

Code reason	Computer-generated message	Benefit type and policy cite
21 Not approved for personal care or nursing home level of care	You do not meet the established medical criteria to be approved for nursing care. Rules regarding this action are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-15-4</a> , <a href="#">317:35-17-5</a> , <a href="#">317:35-19-7.1</a>
21B MFP Services no longer needed	You are allowed to receive benefits under the Living Choice program for 365 calendar days, and that time period has ended. Rules regarding this action are found at OAC ____.	SoonerCare (Medicaid) ABD related <a href="#">317:35-23-2</a> & <a href="#">317:35-23-3</a>
21 Not approved for personal care or nursing home level of care	You do not meet the established medical criteria to be approved for nursing care. Rules regarding this action are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-15-4</a> , <a href="#">317:35-17-5</a> , <a href="#">317:35-19-7.1</a>

**C. Medical reasons**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
18 Incapacity, disability, or blindness not established	You do not meet the established medical standards for disability according to Social Security Administration guidelines nor have you been determined incapacitated by the Oklahoma Health Care Authority. Rules regarding disability or incapacity determinations are found at OAC ____.	TANF - <a href="#">340:10-10-2</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-4</a> & <a href="#">317:35-5-5</a>
18A Incapacity, disability or blindness not determined	According to your statement, you do not meet the established medical standards for disability or incapacity or you have not applied for Supplemental Security Income (SSI). Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-10-2</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-4</a> & <a href="#">317:35-5-5</a>
19 Medical services not provided during coverage period – cannot be approved	The medical service you requested help with was too long ago for OKDHS to approve. Rules regarding time limits for services are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-7-60</a> SoonerCare (Medicaid) AFDC/Pregnancy related - <a href="#">317:35-6-60</a>
20 Complete application not received	You did not complete or submit all necessary forms for completing your application. Rules regarding this action are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-7-15</a> SoonerCare (Medicaid) AFDC/Pregnancy related - <a href="#">317:35-6-15</a>

**D. Other eligibility requirements**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
01 Death	No computer-generated notice. Worker-generated letter to the family or guardian is required.	TANF, SNAP, SoonerCare (Medicaid)
24R Disaster Food Benefits	You do not qualify for disaster food benefits. Rules regarding this action are found at OAC ____.	SNAP – <a href="#">340:50-11-86</a>
31 Failed or refused to provide proof of citizenship	You failed or refused to provide proof of citizenship. Rules regarding citizenship documentation are found at OAC ____.	SoonerCare (Medicaid) - <a href="#">317:35-5-25</a>
32 Failed or refused to provide proof of identity	You failed or refused to provide proof of identity. Rules regarding identity documentation are found at OAC. ____.	SoonerCare (Medicaid) - <a href="#">317:35-5-25</a>
40 Citizenship or alienage requirements not met	You did not meet the eligibility requirement of United States citizenship or qualified alien status to receive benefits or did not provide documents to prove you meet the requirement. Rules regarding citizenship or qualified alien status can be found at OAC ____.	TANF - <a href="#">340:10-15-1</a> & <a href="#">317:35-5-25</a> SNAP - <a href="#">340:50-5-67</a> SoonerCare (Medicaid) - <a href="#">317:35-5-25</a>
41 Residence requirement not met	You are not a resident of Oklahoma. Rules regarding residency are found at OAC ____.	TANF - <a href="#">340:10-7-1</a> SNAP - <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-5-26</a>

Code reason	Computer-generated message	Benefit type and policy cite
42 Moved to another state	You no longer live in Oklahoma so you do not qualify to receive benefits in Oklahoma. State residency rules are found at OAC ____.	TANF - <a href="#">340:10-7-1</a> & <a href="#">340:10-3-75</a> SNAP - <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-5-26</a>
43 Unable to locate	We have been unable to locate you. Rules regarding this action are found at OAC ____.	TANF, SNAP, & SoonerCare (Medicaid) - <a href="#">340:65-3-7</a>
47 Failed or refused to apply for available benefits	You did not apply for benefits or income that you may be eligible to receive or did not provide proof that you applied. Rules regarding the requirement to apply for other benefits or income are found at OAC ____.	TANF - <a href="#">340:10-3-26</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-42</a> SSP - <a href="#">340:15-1-5</a>
48 Living in an institution	You are a resident of an institution where your needs are being met. Rules regarding this action can be found at OAC ____.	TANF - <a href="#">340:10-3-56</a> SNAP - <a href="#">340:50-5-7</a> SoonerCare (Medicaid) - <a href="#">317:35-5-26</a> SSP - <a href="#">340:15-1-5</a>
49 Age requirement not met	You do not meet the age requirement to receive this benefit. Rules regarding age requirements are found at OAC ____.	TANF - <a href="#">340:10-5-1</a> & <a href="#">340:10-3-75</a> SSP - <a href="#">340:15-1-6</a>
50 Striker	You are participating in a strike. Rules regarding strikes can be found at OAC ____.	TANF - <a href="#">340:10-3-57</a> SNAP – <a href="#">340:50-5-46</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
51 Social Security number requirement not met	You did not provide proof of a valid Social Security number or proof that you applied for one. Rules regarding Social Security numbers can be found at OAC ____.	TANF, SNAP, SoonerCare (Medicaid) - <a href="#">340:65-3-1</a>
52 Failed or refused to meet work registration requirement	You did not comply with the Supplemental Nutrition Assistance Program (SNAP) food benefit requirement to register for employment. Rules regarding this requirement are found at OAC ____.	SNAP - <a href="#">340:50-5-88</a>
52A Failed or refused to meet TANF Work requirements	You failed or refused without good cause to participate in the Temporary Assistance for Needy Families (TANF) Work requirements. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-2-2</a>
52B Failed or refused to meet TANF Work requirements (Automatic closure)	You failed or refused without good cause to participate in the Temporary Assistance for Needy Families (TANF) Work requirements. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-2-2</a>
53 Failed or refused to comply with Employment and Training (E&T) requirements	After agreeing to participate in employment and training related activities for Supplemental Nutrition Assistance Program (SNAP) food benefits, the person you chose as head of household did not participate. Rules regarding this action are found at OAC ____.	SNAP - <a href="#">340:50-5-88</a>

Code reason	Computer-generated message	Benefit type and policy cite
53A Failed or refused to comply with requirements for E&T	After agreeing to participate in employment or training related activities, you failed to participate. Because you failed to participate, you are not eligible for food benefits. The countable household income is too high for the remaining household members to receive food benefits. Rules regarding this action are found at OAC ____.	SNAP - <a href="#">340:50-5-88</a>
54 Absence not established	One or both of the parents of a child(ren) must be absent to receive Temporary Assistance for Needy Families (TANF) and absence was not determined. Rules regarding deprivation of parental support due to the absence of a parent are found at OAC ____.	TANF - <a href="#">340:10-10-4</a>
55 Relationship requirement not met	You do not meet the required degree of relationship to the child(ren) who is deprived of parental support. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-9-1</a> SoonerCare (Medicaid) AFDC- related - <a href="#">317:35-5-7</a>
56 No eligible child	There is no eligible child in the home. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-3-56</a> , <a href="#">10-3-75</a> , <a href="#">340:10-5-1</a> , <a href="#">340:10-7-1</a> , <a href="#">340:10-9-1</a> , <a href="#">340:10-10-1</a> , <a href="#">340:10-13-1</a> , & <a href="#">10-15-1</a>
56M Ineligible minor parent	You are a minor parent under the age of 18 and are not living in the home of one or both of your parents, a legal guardian, or another relative 18 years of age or older and have not provided a good cause reason why you do not. Rules regarding minor parents are found at OAC ____.	TANF - <a href="#">340:10-3-56</a>
58 Ineligible student household	All household members are ineligible students. Rules regarding student eligibility can be found at OAC ____.	SNAP - <a href="#">340:50-5-45</a>

Code reason	Computer-generated message	Benefit type and policy cite
60 Separate household requirement not met	You did not want to include all members who are required to be included in your food benefit household. Rules regarding who must be included in your food benefit household are found at OAC ____.	SNAP - <a href="#">340:50-5-3</a>
61 Household member committed fraud	One or more members of your household are disqualified from receiving food benefits and no further appeal of the disqualification is available through OKDHS. For more information, read your notice of disqualification. Rules regarding reasons for disqualification are found at OAC ____.	SNAP - <a href="#">340:50-5-10.1</a> & <a href="#">340:50-15-25</a>
62 Boarder	Everyone in your household is a boarder and boarders are not eligible for food benefits. Rules regarding boarders are found at OAC ____.	SNAP - <a href="#">340:50-5-5</a>
63 Voluntary quit	(Name) voluntarily quit employment and is your designated head of household. Your household is disqualified from receiving food benefits for three months. You may reapply for food benefits when your disqualification period ends. You may reapply before the disqualification ends if the person who voluntarily quit starts working at least 20 hours per week or has weekly earnings that equal 20 hours per week at the federal minimum wage., leaves your household, or is no longer required to register for work. Rules regarding voluntary quit, head of household, and work registration are found at OAC ____.	SNAP – <a href="#">340: 50-5-87</a> , <a href="#">340:50-5-88</a> , <a href="#">340:50-5-89</a> , & <a href="#">340:50-5-90</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
64 Household elected to receive commodities	You cannot receive both food benefits and commodities from an Indian tribe in the same month. You chose to receive commodities. Rules regarding this action are found at OAC ____.	SNAP - <a href="#">340:50-5-7</a>
65 Decertification of alcoholic treatment center	No computer-generated notice.	SNAP - <a href="#">340:50-5-26</a>
68 Solicitation of alms	You solicit alms and are ineligible for a State Supplemental Payment. Rules regarding this action are found at OAC ____.	SSP - <a href="#">340:15-1-6</a>
69 Other - To be used only when reason codes 01-68 do not apply	No computer-generated notice. The worker sends a hand-written notice stating specific reason. Also used for negative action based on hearing decision not in client's favor. Specific reason must be documented in case notes.	TANF, SNAP, SoonerCare (Medicaid)
70 Caretaker relative has left the home	Your household's eligibility for continued medical benefits was based on the earnings of the caretaker relative who has left the home. Rules regarding continued medical benefits are found at OAC ____.	TANF - <a href="#">340:10-3-75</a> (CMB only)
80 Able-bodied adult without dependents (ABAWD) without required work history	You have not met the Supplemental Nutrition Assistance Program work requirements for an able-bodied adult without dependents (ABAWD). Rules regarding work requirements are found at OAC ____.	SNAP - <a href="#">340:50-5-64</a>

Code reason	Computer-generated message	Benefit type and policy cite
81 Fleeing felon	You may not receive benefits because you are a fleeing felon. Rules regarding work requirements are found at OAC ____.	SNAP - <a href="#">340:50-5-10.1</a> SSP – <a href="#">340:15-1-6</a>
82 Probation or parole violator	You may not receive food benefits because you are a probation or parole violator. This action is in accordance with OAC _____. Rules regarding work requirements are found at OAC ____.	SNAP - <a href="#">340:50-5-10.1</a>
88 First positive illegal drug screen result	You are ineligible for TANF benefits for 1 year as the result of a controlled substance screening process for illegal drug(s). Rules regarding this action are found at OAC ____.	TANF – 340:10-4-1
89 Second or subsequent illegal drug screen result	You are ineligible for TANF benefits for 3 years as the result of a controlled substance screening process for illegal drug(s). Rules regarding this action are found at OAC ____.	TANF – 340:10-4-1

**E. Procedural reasons**

Code reason	Computer-generated message	Benefit type and policy cite
22 Needs included in another case	Your household will not receive benefits from OKDHS under this case number because you are receiving benefits under another case number. Rules regarding this action can be found at OAC ____.	TANF - <a href="#">340:10-3-57</a> SNAP - <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-6-60</a>

Code reason	Computer-generated message	Benefit type and policy cite
22R Referred or receiving tribal TANF (denial code only)	Either your household was referred to the tribal office to apply for Tribal TANF or your household is receiving tribal TANF.	TANF - <a href="#">340:10-3-57</a>
22T Needs included in a tribal TANF case (closure code only)	Your needs are included in a Tribal Temporary Assistance for Needy Families (TANF) case. Rules regarding this action are found at OAC____.	TANF - <a href="#">340:10-3-57</a>
23A Needs transferred to State Supplemental Payment (SSP) - aged category	You will not receive benefits from OKDHS under this case number because you are approved to receive benefits under another case number. Rules regarding this action can be found at OAC ____.	TANF - <a href="#">340:10-3-57</a> SNAP - <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-7-60</a> TANF, SNAP, SoonerCare (Medicaid) – <a href="#">340:65-5-1</a>
23B Needs transferred to SSP - blind category	You will not receive benefits from OKDHS under this case number because you are approved to receive benefits under another case number. Rules regarding this action can be found at OAC ____.	TANF - <a href="#">340:10-3-57</a> SNAP – <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-7-60</a> TANF, SNAP, SoonerCare (Medicaid) – <a href="#">340:65-5-1</a>
23C Needs transferred to TANF category	You will not receive benefits from OKDHS under this case number because you are approved to receive benefits under another case number. Rules regarding this action can be found at OAC ____.	TANF - <a href="#">340:10-3-57</a> SNAP - <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-7-60</a> TANF, SNAP, SoonerCare (Medicaid) – <a href="#">340:65-5-1</a>

Code reason	Computer-generated message	Benefit type and policy cite
23D Needs transferred to SSP - disabled category	You will not receive benefits from OKDHS under this case number because you are approved to receive benefits under another case number. Rules regarding this action can be found at OAC ____.	TANF - <a href="#">340:10-3-57</a> SNAP - <a href="#">340:50-5-66</a> SoonerCare (Medicaid) - <a href="#">317:35-7-60</a> TANF, SNAP, SoonerCare (Medicaid) – <a href="#">340:65-5-1</a>
23P Initial month's benefit prorated to less than \$10	You are not eligible to receive benefits for the month of application only because your benefit prorated to less than \$10. Rules regarding this action can be found at OAC ____.	SNAP - <a href="#">340:50-9-1</a>
24 <b>State office use only</b> <b>Change in State or Federal law or OKDHS policy</b>	There has been a change in laws or policies affecting eligibility.	TANF, SNAP, SoonerCare (Medicaid)
29 Receipt of 60 months of TANF	You received Temporary Assistance for Needy Families (TANF) benefits for 60 months which is the maximum number of months allowed. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-1-4</a> & <a href="#">340:10-3-56</a>
29A Receipt of 60 months of TANF. Extension not approved.	You received Temporary Assistance for Needy Families (TANF) benefits for 60 months which is the maximum number of months allowed without an extension and your request for an extension has not been approved. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-1-4</a> & <a href="#">340:10-3-56</a>

Code reason	Computer-generated message	Benefit type and policy cite
29B Receipt of 60 months of TANF. Failed to participate after extension approved.	You failed or refused without good cause to participate in the Temporary Assistance for Needy Families (TANF) Work requirements after your request for a TANF extension was approved. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-3-56</a>
29C Receipt of 60 months of TANF. Extension time frame completed.	You received Temporary Assistance for Needy Families (TANF) benefits for 60 months and the time frame for the hardship extension approval has been completed. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-1-4</a> & <a href="#">340:10-3-56</a>
30 Automatic expiration	You were approved for an adjustment period following your marriage or reunion with your spouse. The adjustment period has ended. Rules regarding this action are found at OAC ____.	TANF - <a href="#">340:10-3-81</a>
36A Automatic expiration of certification period	No computer-generated notice.	SNAP
36C Automatic expiration of certification period	The period of time you were certified for a category of SoonerCare (Medicaid) has ended. You may be eligible under another category. You must make a new application before this can be determined. Rules regarding this action are found at OAC. ____.	AFDC related SoonerCare (Medicaid)
36D Automatic SNAP closure when TANF closes using 52A	A new application is needed to determine your eligibility for food benefits. Rules regarding this action are found at OAC ____.	SNAP <a href="#">340:50-11-27</a>

Code reason	Computer-generated message	Benefit type and policy cite
36S Failed to return Form 08MP004E (FSS-BR-1)	You did not finish your benefit renewal. Call the phone number on this notice right away to find out what you must do to complete the renewal or reapply for benefits. Rules regarding this action can be found at ____.	SNAP - <a href="#">340:50-9-5</a> SoonerCare (Medicaid) - <a href="#">340:65-3-8</a>
44 Failed or refused to cooperate in determining eligibility Code 45 or 59 is more appropriate for SNAP	You failed or refused to help OKDHS determine your eligibility to receive benefits. This could include failing to complete an interview, answer questions, or not signing the application or review as requested. Rules regarding this action can be found at OAC ____.	TANF & SoonerCare (Medicaid) - <a href="#">340:65-3-7</a> , <a href="#">340:65-5-1</a> , & <a href="#">340:65-5-5</a> SNAP - <a href="#">340:50-3-2</a>
44G Failed or refused to cooperate with Office of Inspector General (OIG) investigation	You failed or refused to cooperate with an Office of Inspector General (OIG) investigation. Rules regarding this requirement are found at OAC ____.	SNAP - <a href="#">340:50-3-2</a> & <a href="#">340:50-13-3</a>
44Q Failed or refused to cooperate with SNAP quality control (QC) review	You failed or refused to cooperate with a federal food benefit quality control review. Rules regarding this requirement are found at OAC ____.	SNAP - <a href="#">340:50-3-2</a> & <a href="#">340:50-13-3</a>
45 Failed or refused to provide necessary verification within the time allowance	OKDHS asked you to provide documents to prove you are eligible to receive benefits and you did not provide one or more of the required documents. Rules regarding this action can be found at OAC ____.	TANF, SNAP, SoonerCare (Medicaid) - <a href="#">340:65-3-7</a> , <a href="#">340:65-5-1</a> , & <a href="#">340:65-5-5</a>

Code reason	Computer-generated message	Benefit type and policy cite
46A Client's request because of employment	You requested closure of your benefits or denial of your application because of employment. Rules regarding this action can be found at OAC ____.	TANF, SNAP, SoonerCare (Medicaid) - <a href="#">340:65-3-7</a> & <a href="#">340:65-5-5</a>
46B Client's request because of marriage	You requested closure of your benefits or denial of your application because of marriage or reunification with a spouse. Rules regarding this action can be found at OAC ____.	TANF, SNAP, SoonerCare (Medicaid) - <a href="#">340:65-3-7</a> & <a href="#">340:65-5-5</a>
46C Client's request for other reasons	You requested closure of your benefits or denial of your application. Rules regarding this action can be found at OAC ____.	TANF, SNAP, SoonerCare (Medicaid) - <a href="#">340:65-3-7</a> & <a href="#">340:65-5-5</a>
59 Failure to meet scheduled interview	You failed to complete your scheduled interview within 30 calendar days of the date of application. Rules regarding this action are found at OAC ____.	SNAP - <a href="#">340:50-3-2</a>
66 Expiration of time limit for Refugee Medical Assistance	Your eligibility for Refugee Medical Assistance ends after 8 months from entry into the U.S. Rules regarding this action are found at OAC ____.	Refugee Medical – <a href="#">340:60-1-6</a>
99 <b>State office use only</b> <b>Closure for procedural or audit purposes</b>	No computer-generated notice	TANF, SNAP, SoonerCare (Medicaid)

**F. Resources reasons**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
15 Exceeds resource standard	The resources available to your household are too high to receive benefits from OKDHS. Rules regarding resources are found at OAC ____.	TANF - <a href="#">340:10-3-2</a> SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-41</a>
16 Transfer of resources without commensurate return	You did not receive equal value for resources you transferred to someone else. Rules regarding resources transfers are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-9-67</a> , <a href="#">317:35-17-10</a> & <a href="#">317:35-19-20</a>

**G. Special SoonerCare (Medicaid) codes**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
73 TPA backed up eligibility	No computer-generated notice	Insure Oklahoma only
36V Third party administrator (TPA) voided eligibility	No computer-generated notice.	Insure Oklahoma only

Code reason	Computer-generated message	Benefit type and policy cite
83 Creditable insurance coverage	You have creditable health insurance for breast or cervical cancer. Rules regarding creditable insurance coverage are found at OAC ____.	SoonerCare (Medicaid) - (Breast and Cervical Cancer (BCC) only) <a href="#">317:35-21-4</a>
84 No longer in need of BCC services	You are no longer in need of treatment for breast or cervical cancer. Rules regarding this action are found at OAC ____.	SoonerCare (Medicaid) – (BCC only) <a href="#">317:35-21-12</a>
86A No longer eligible for Tax Equity and Fiscal Responsibility Act (TEFRA)	You do not meet the eligibility requirements for the TEFRA Program. Rules regarding the TEFRA Program are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-4</a>
86B No longer meet cost effectiveness for TEFRA	You do not meet the cost-effectiveness for the TEFRA program. Rules regarding this action are found at OAC ____.	SoonerCare (Medicaid) ABD related - <a href="#">317:35-5-4.1</a>
87 TPA ended eligibility	No computer-generated notice.	Insure Oklahoma only

#### H. TANF Emergency Assistance codes

98A No emergency need was determined	You did not meet OKDHS standards for emergency assistance or no emergency funds were approved. Rules regarding emergency assistance are found at OAC ____.	TANF EA - <a href="#">340:10-19-2</a> & <a href="#">340:10-19-3</a>
98B Income and/or resources exceeded the emergency needs	You do not meet income and/or resource standards for emergency assistance. Rules regarding this action are found at OAC ____.	TANF EA - <a href="#">340:10-19-3</a>

**I. Unemployed parent reasons**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
71A Principal wage earner employed with new or increased earnings	The countable earned income received by the members of your household is too high to receive Temporary Assistance for Needy Families (TANF) from OKDHS. Rules regarding earned income are found at OAC ____.	TANF- <a href="#">340:10-3-31</a> , <a href="#">340:10-3-32</a> , & <a href="#">340:10-3-33</a>
71B Principal wage earner not unemployed 30 days prior to application	The principal wage earner in your family was not unemployed for 30 calendar days prior to the date of application for Temporary Assistance for Needy Families (TANF) so deprivation due to unemployment does not exist. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF- <a href="#">340:10-10-3</a>
71C Principal wage earner unavailable for work or training	The principal wage earner in your family is not available to participate in Temporary Assistance for Needy Families (TANF) Work activities so deprivation due to unemployment does not exist. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF - <a href="#">340:10-10-3</a>
71D Principal wage earner terminated without good cause or refused without good cause a bona fide offer of employment	The principal wage earner in your family quit a job or refused a valid offer of employment without good cause so deprivation due to unemployment does not exist. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF - <a href="#">340:10-10-3</a>
71E Work history requirement not met by the principal wage earner	The principal wage earner in your family does not meet the work history requirement so deprivation due to unemployment does not exist. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF - <a href="#">340:10-10-3</a>

Code reason	Computer-generated message	Benefit type and policy cite
71F The principal wage earner failed or refused to apply for Unemployment Insurance Benefits (UIB)	The principal wage earner in your family failed or refused to apply for or accept unemployment benefits so deprivation due to unemployment does not exist. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF - <a href="#">340:10-10-3</a>
71G The principal wage earner is unemployed due to involvement in a strike	The principal wage earner in your family is unemployed due to participation in a strike so deprivation due to unemployment does not exist. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF - <a href="#">340:10-10-3</a>
71H Failed or refused to cooperate in determining eligibility	You have not cooperated in determining your eligibility based on unemployment. Rules regarding deprivation due to unemployment are found at OAC ____.	TANF - <a href="#">340:10-10-3</a>

## Section II. Child Care Subsidy Section E and K authorization computer messages for closures and denials.

On denials and closures, enter in the Auth. Daycare tab the Action type (K12), Reason (K16), and the Ending date (K47) fields. Remember to close K section authorizations before closing or making changes to Section E. Choose the appropriate reason from the table below.

Code reason	Computer-generated message	Benefit type and policy cite
1 Death of client	No notice generates to the client; provider notice will generate.	
4 Change in provider (Section K only)	No notice generates to the client, provider notice will generate.	Child Care Subsidy <a href="#">340:40-9-2</a>
5A Income exceeds agency standards (Use 03 for Section E)	Your income exceeds agency standards.	Child Care Subsidy <a href="#">340:40-7-13</a>
5B Alternative caretaker available	An alternative caregiver is available.	Child Care Subsidy <a href="#">340:40-5-1</a>
5C Caretaker/relative failed to cooperate in determining eligibility (Use 44 for Section E)	You failed to cooperate in determining eligibility.	Child Care Subsidy <a href="#">340:40-3-1 Applications</a> <a href="#">340:40-9-2 Closures</a>
5D Parent/caretaker not employed	You are not employed and there is no authorized need for care.	Child Care Subsidy <a href="#">340:40-7-7</a>
5E Parent/caretaker not in school	You are no longer in school and there is no authorized need for care.	Child Care Subsidy <a href="#">340:40-7-7</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
5F Parent/caretaker not in training	You are no longer in training and there is no authorized need for care.	Child Care Subsidy <a href="#">340:40-7-7</a>
5G Need not met for a two parent/caretaker family	You no longer meet the need factor for a two parent/caretaker family.	Child Care Subsidy <a href="#">340:40-7-7</a>
5J Need not met for single parent/caretaker family (Section K only)	You no longer meet the need factor for a single parent/caretaker family.	Child Care Subsidy <a href="#">340:40-7-7</a>
5K Failure to cooperate with child support requirement (Use 44 for Section E)	You have failed to cooperate with child support requirements.	Child Care Subsidy <a href="#">340:40-7-9</a>
6 Services received in another case (Use 22 for Section E)	Services are to be received in another case.	Child Care Subsidy <a href="#">340:40-9-2</a>
7 Ineligible provider	The provider is ineligible for OKDHS child care payment.	Child Care Subsidy <a href="#">340:40-3-1</a> & <a href="#">340:40-13-5</a>
7A Provider contract terminated (State Office use only)	The provider is ineligible for OKDHS child care payment.	Child Care Subsidy <a href="#">340:40-13-5</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
8 Client request (Use 46 for Section E)	You requested closure.	Child Care Subsidy <a href="#">340:40-9-2</a>
9 Provider request	The provider requested closure.	Child Care Subsidy <a href="#">340:40-9-2</a>
26 Job search child care (30 days eligibility)	The period of time you were eligible for job search has ended.	Child Care Subsidy <a href="#">340:40-7-8</a> & <a href="#">340:40-9-2</a>
36 FSS-BR-1 not completed	The FSS BR-1, Benefit Report Form was not completed.	Child Care Subsidy <a href="#">340:40-9-1</a>
42 Moved to another state (Section E only)	You no longer live in Oklahoma so do not qualify to receive benefits in Oklahoma. State residency rules are found at OAC ____.	Child Care Subsidy <a href="#">340:40-7-5</a>
43 Unable to locate (Section E only)	We have been unable to locate you. Rules regarding this action are found at OAC ____.	Child Care Subsidy <a href="#">340:40-9-2</a>
69 Other	No notice generated to client. Provider notice will generate.	
81 Plan of service complete	Plan of service completed.	Child Care Subsidy - <a href="#">340:40-9-2</a>
88 EBT inactivity State Office only	There is no documented attendance for your child for the past 60 days.	Child Care Subsidy <a href="#">340:40-10-2</a>
99 State Office use only	No notice generates.	

**Section III. Supplemental Security Income-Disabled Children's Program (SSI-DCP) authorization message for closures and denials.**

On denials and closures, the worker enters the Action type (K12), Reason (K16), and the Ending date (K47) fields in the Auth. SSI-DCP tab.

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
81 Plan of service completed	Plan of service completed.	SSI-DCP 340:70-8-1

**Section IV. SoonerCare (Medicaid) Section K long term care (LTC) authorization computer messages for closures and denials.**

On denials and closures, the worker enters the Action type (K12), Reason (K16), and the Ending date (K47) fields in the Auth. LT Care tab. Choose the appropriate reason from the table below. Codes 11 through 16 are only used for Advantage Waiver.

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
1 Death of client	No computer-generated message.	SoonerCare (Medicaid) LT and SW
2 Client's request	You have withdrawn your request for Personal Care, Advantage Waiver, Nursing Home, or Assisted Living.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-15-10</a> & <a href="#">317:35-17-19</a>
3 Change in level of care	A change in level of care.	SoonerCare (Medicaid) LT and SW <a href="#">340:65-5-1</a>
4 Change in providers	A change in providers.	SoonerCare (Medicaid) LT and SW

<b>Code reason</b>		<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
6	Change in case number	A change in the DHS case number for authorization.	SoonerCare (Medicaid) LT and SW <a href="#">340:65-5-1</a>
7	Ineligible provider	The provider is no longer eligible.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-17-21.1</a>
9	Non-cooperation	You have not cooperated in the delivery of services.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-15-10</a> & <a href="#">317:35-17-19</a>
10	Financial eligibility not met	You do not meet the financial eligibility for Personal Care, Advantage Waiver, Nursing Home, or Assisted Living.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-5-41.8</a> ; <a href="#">317:35-5-42</a> ; <a href="#">317:35-15-5</a> ; <a href="#">317:35-17-10</a> ; <a href="#">317:35-17-11</a> ; <a href="#">317:35-19-20</a> ; & <a href="#">317:35-19-21</a>
11	Not in targeted group for the Advantage Waiver (AW)	You are not in a targeted group for the Advantage Waive.	SoonerCare (Medicaid) SW authorizations only <a href="#">317:35-17-3</a>
14	Cost of services exceed allowable capitalization	The cost of services exceeds the allowable capitalization.	SoonerCare (Medicaid) SW only <a href="#">317:35-17-3</a>
15	No open Advantage Waiver slot	There is no open Advantage Waiver slot.	SoonerCare (Medicaid) SW only <a href="#">317:35-17-4</a>
16	Needs cannot be met through AW	Your needs cannot be met through Advantage Waiver services.	SoonerCare (Medicaid) SW only <a href="#">317:35-17-3</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
17 Harm to self or others	Harm to self or others.	SoonerCare (Medicaid) SW only <a href="#">317:35-15-10</a> & <a href="#">317:35-17-3</a>
18 Another person threatens harm to others	A household member or frequent guest threatens harm to others.	SoonerCare (Medicaid) <a href="#">317:35-15-10</a> & <a href="#">317:35-17-3</a>
20 Medical eligibility not met	You do not meet the medical eligibility for Personal Care, Advantage Waiver, Nursing Home, or Assisted Living.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-15-10</a> & <a href="#">317:35-17-2</a>
21 Transfer of resources	Due to transfer of resources you are ineligible for nursing home level of care.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-17-10</a>
22 Moved out of state	You moved out of state.	SoonerCare (Medicaid) <a href="#">340:65-5-1</a>
23 Unable to locate	We have been unable to locate you.	SoonerCare (Medicaid) <a href="#">340:65-5-1</a>
49 Entered nursing facility (for closure only)	You entered a nursing care facility.	SoonerCare (Medicaid) LT and SW <a href="#">317:35-15-2</a> & <a href="#">317:35-17-19</a>
69 Other	No notice generated	SoonerCare (Medicaid) LT and SW
99 State Office use only	No notice generated	SoonerCare (Medicaid) LT and SW

## Section V. TANF Work Section K authorization computer messages for closures and denials.

On denials and closures, the worker enters the Action type (K12), Reason (K16), and the Ending date (K47) fields in the Authorization tab. Choose the appropriate reason from the table below. Closure of TANF Work authorizations does not affect the TANF benefit. A computer-generated message does not generate to the client.

Code reason	Benefit type and policy cite
1 Death of client	
70 Good cause no longer applicable	TANF <a href="#">340:10-2-2</a>
80 Completed activity as defined by provider of activity	TANF <a href="#">340:10-2-3</a>
81 Completed activity as defined by provider of activity and entered another TANF Work component	TANF <a href="#">340:10-2-3</a>
82 Illness, injury, or physical incapacity	TANF <a href="#">340:10-2-2</a>
83 Substance abuse or dependence	
84 Illness of dependent child or other dependent person requiring the participant's care	TANF <a href="#">340:10-2-2</a>
85 Lost or had other problems with child care	TANF <a href="#">340:10-2-2</a>
86 Lost or had other problems with transportation	TANF <a href="#">340:10-2-2</a>
87 Moved out-of-state	
88 Dropped out of activity without explanation or other reasons not listed above	TANF <a href="#">340:10-2-2</a>

**Section VI. Low Income Home Energy Assistance Program (LIHEAP) computer messages for closures and denials using the 105H or 105E transactions.**

Denial and closure reason codes are separated as workers can only enter denials. Closure codes are reserved for State Office use only. The reason for denial or closure is shown at the bottom of the notice.

**A. Denials**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
01 Excess income and/or resources	Excess income and/or resources.	LIHEAP <a href="#">340:20-1-11</a>
02 Not vulnerable (not responsible for own heating or cooling cost)	Are not responsible for your own heating or cooling cost.	LIHEAP <a href="#">340:20-1-10</a>
03 Failure to complete application	Failure to complete application.	LIHEAP <a href="#">340:20-1-12</a>
04 Received maximum payment	Received maximum payment.	LIHEAP <a href="#">340:20-1-10</a>
05 Application not received timely	Application not received timely.	LIHEAP <a href="#">340:20-1-10</a>
06 Other reasons	Hand generated notice is required	
07 Primary source of home energy cannot be established	Primary source of home energy cannot be established.	LIHEAP <a href="#">340:20-1-10</a>
08 No feasible plan for establishing or restoring service	No feasible plan for establishing or restoring service.	LIHEAP <a href="#">340:20-1-17</a> (ECAP use only)

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
09 State Office use only		
10 Received tribal assistance	Received tribal assistance.	LIHEAP <a href="#">340:20-1-4</a>
11 Crisis could not be established	Crisis could not be established.	LIHEAP <a href="#">340:20-1-17</a> (ECAP use only)

**B. Closures (State Office use only)**

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
01 Death	Hand generated notice is required	LIHEAP <a href="#">340:20-1-14</a>
02 Unable to determine continued vulnerability	Unable to determine continued vulnerability.	LIHEAP <a href="#">340:20-1-14</a>
03 Income and/or resources exceed the maximum	Income and/or resources exceed the maximum.	LIHEAP <a href="#">340:20-1-11</a>
04 Moved	Moved.	LIHEAP <a href="#">340:20-1-14</a>
05 For State Office when maximum is received		
06 Other reasons	Hand generated notice is required	
07 Change of supplier	Change of supplier.	LIHEAP <a href="#">340:20-1-14</a>

<b>Code reason</b>	<b>Computer-generated message</b>	<b>Benefit type and policy cite</b>
08 Administrative error	Administrative error.	LIHEAP <a href="#">340:20-1-17</a> (ECAP use only)
09 State Office use only		
10 Supplier cannot identify	Supplier cannot identify.	LIHEAP <a href="#">340:20-1-10</a>
11 Received tribal assistance	Received tribal assistance.	LIHEAP <a href="#">340:20-1-4</a>
12 Will receive in another case	Will receive in another case.	LIHEAP <a href="#">340:20-1-14</a>