

Focus on Excellence

Quarterly Fast Facts

July 2011



Focus on Excellence, the OHCA program for Oklahoma nursing home ratings, is designed to measure nursing home improvements in quality of life, care and services. The Focus on Excellence program began July 1, 2007. Stars are obtained by long-term care (LTC) facilities based on 10 quality indicators. Each indicator will have a star rating, and the facilities can earn up to five stars. The quality measures are: quality of life, resident/family satisfaction, employee satisfaction, systemwide culture change, Certified Nurse Aide/Nurse Aide (CNA/NA) stability, nurse stability, clinical measures, State survey compliance, Medicare utilization, and direct care hours per patient day. The rating system is located on www.oknursinghomeratings.com

October - December 2010 Provider Data

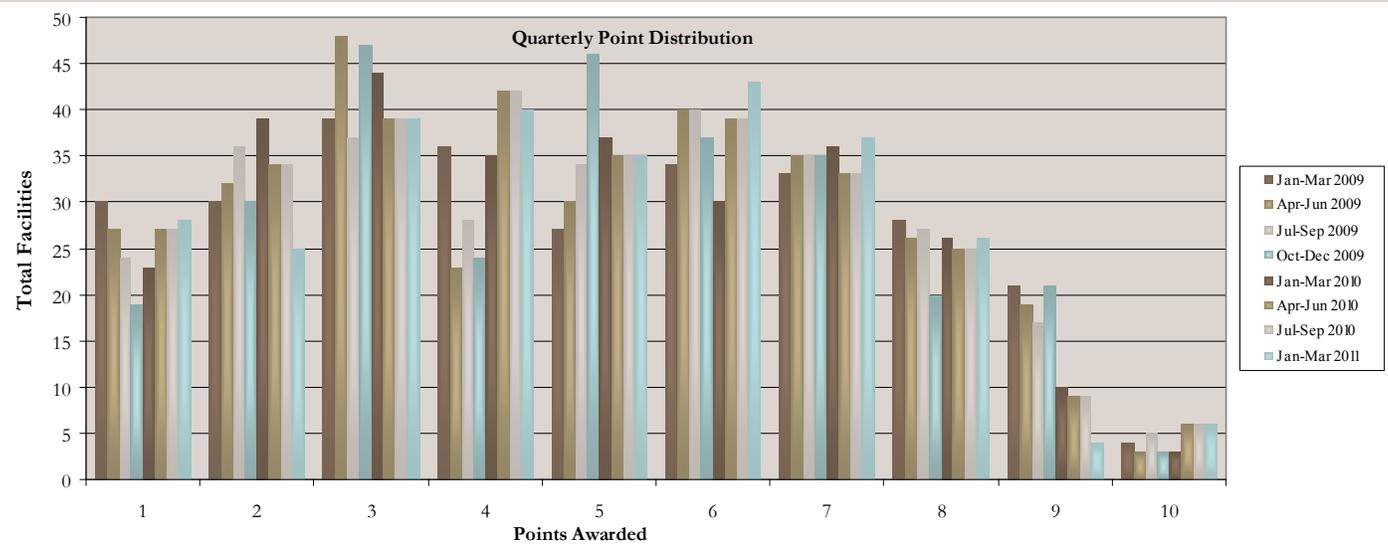
| Provider Participation | | | |
|---|--------------|-------------------|---------------------------------------|
| Total Contracted Sooner Care Nursing Facilities | FOE Enrolled | FOE Participation | Percent of FOE Enrolled Participation |
| 317 | 298 | 291 | 98% |

Currently, only intermediate care facilities (ICF or standard nursing facilities) can participate in the Focus on Excellence program.

| FOE Participating Facilities Quarterly Star Rating Activity | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|
| Stars | Jan-Mar 2010 | Apr-Jun 2010 | Jul-Sep 2010 | Oct-Dec 2010 | Jan-Mar 2011 |
| 5 Star | 24 | 13 | 10 | 16 | 16 |
| 4 Star | 55 | 62 | 63 | 64 | 62 |
| 3 Star | 83 | 67 | 78 | 72 | 77 |
| 2 Star | 71 | 79 | 79 | 81 | 71 |
| 1 Star | 49 | 62 | 53 | 55 | 63 |
| No Star | 8 | 10 | 6 | 4 | 2 |



By participating in the Oklahoma nursing home ratings survey, nursing facilities will be able to earn performance payment to their base per day rate. Points are awarded for homes that meet or exceed the established threshold on a range of 10 quality measures. (See the "Quality Metrics" chart.) The rating systems is located on www.oknursinghomeratings.com



* Points are determined by My Interview, Inc.

Focus on Excellence Members

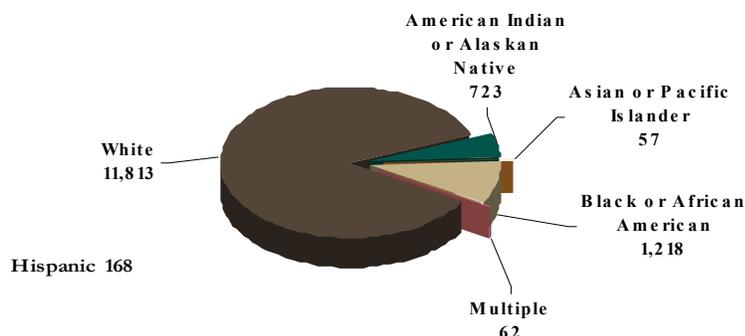
Nursing facilities that participate in the Focus on Excellence program will be able to earn performance payment to their base per day rate in the following quarter of the survey quarter. Points are awarded for homes that meet or exceed the established threshold on a range of 10 quality measures, which may promote more quality care for OHCA members residing in nursing facilities.

| Long-Term Care Members Residing in Nursing Facilities | | |
|--|---------------|---------------|
| | July 2011 | SFY 2012 |
| Female | 9,701 | 9,701 |
| Male | 4,172 | 4,172 |
| Total | 13,873 | 13,873 |

Female
Male
Total

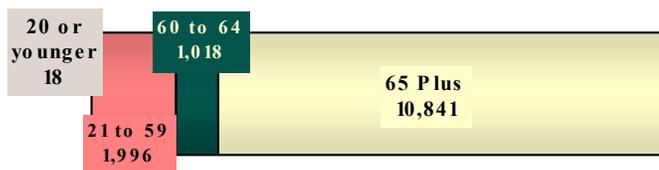
Currently, only members residing in intermediate care facilities (ICF or standard nursing facilities) are included in the Focus on Excellence program.

Race Breakdown of FOE Long-Term Care Members



Race is self-reported by members at the time of enrollment. The multiple race members have selected two or more races. Hispanic is an ethnicity not a race. Hispanics can be of any race and are accounted for in a race category above.

FOE Long-Term Care Members Age Breakdown



The children count (20 or younger) is too low to produce a section on the bar. Therefore, there is only a count at this point.