



Directory of Licensed Facilities In Creek, Osage, and Tulsa Counties

Long-Term Care Ombudsman Supervisors

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Senior Info-Line 1.800.211.2116

Long-Term Care Ombudsman Program

Definition of Ombudsman

The ombudsman program serves residents in Oklahoma, living in nursing homes, assisted living, and residential care homes. An ombudsman helps improve the quality of life and the quality of care available to the residents.

A long-term care ombudsman is a person who receives complaints from residents of long-term care facilities, their friends, relatives or agencies. The LTC Ombudsman attempts to resolve those complaints within the facility. The ombudsman has the authority to explore problems and recommend corrective action.

Nature of the Program

The ombudsman program is supported by local volunteers committed to improving and enriching the lives of older persons in long-term care facilities. The Area Agency on Aging provides local supervision and support for the volunteers and additional support is provided by State Ombudsman Program staff.

If you want to check complaint experience on a facility, call the LTC Ombudsman Supervisor for the area in which the facility is located.

CHECKLIST TO DETERMINE WHEN A PERSON NEEDS AN OMBUDSMAN'S HELP

A person may need the services of an Ombudsman prior to placing a loved one in a facility to:

- Discuss the level of care that would benefit the resident.
- Check on the Ombudsman's experiences with the facility.
- Learn which facilities have specific services or amenities the resident will require.
- Request the "Directory of Licensed Facilities in Creek, Osage and Tulsa Counties."
- Discuss sources of payment including Medicare/Medicaid guideline.

After placing a person in a facility, an Ombudsman may be needed to:

- Request information regarding any aspect of resident life.
- File a complaint or to discuss a concern.
- Discuss state and federal laws and regulations.
- Protest notice of an involuntary transfer or discharge.
- Discuss Advance Directives (Living Wills) and Do Not Resuscitate forms.
- Discuss the Living Choice Program.

Three LTC Ombudsman Supervisors serve specific areas in Creek, Osage and Tulsa Counties

Code B, C, and F are to be used to find the Ombudsman for the facility.

Sarah Strecker Code C

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WHAT IS A NURSING HOME?

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NURSING HOME CARE ACT
TITLE 63 OF THE OKLAHOMA STATUTES
SECTION 1-1901 ET SEQ.

WITH 2001 Amendments

The nursing facility provides 24-hour skilled care and related services for residents who require medical or nursing care. These facilities are licensed under the Nursing Home Care Act, 63 O.S. Supp. 1998, Section 1-1901 et seq., and the Regulations for Licensure of Nursing and Specialized Facilities, OAC 310:675.

Nursing facilities are designed to provide long-term nursing care, or for persons convalescing from illness which are not appropriate for a hospital or available through home care programs or other alternatives. Besides providing 24-hour care, a room, meals, help with daily living, and activities daily are included. Residents have health problems which keep them from living on their own and may require daily medical attention. Nursing facilities are expected to provide a high quality of life and care for all residents.

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at www.medicare.gov, National Citizen's Coalition for Nursing Home Reform at www.nccnhr.org, AARP Nursing Home Resource at www.aarp.org, and the Oklahoma Nursing Home Inspection Database and Nursing Facility Changes www.health.state.ok.

Nursing Home Checklist

When trying to find a suitable nursing home a checklist can assist the consumer evaluate the nursing home that is visited. Use a checklist for each home you visit. It is recommended that the consumer visit two or three facilities if possible. When possible the person that is going to live in the facility should be involved in the process of finding the facility in which they want to live.

- Is the nursing home Medicare-certified?
- Is the facility Medicaid-certified?
- Does the facility have the level of care needed and is a bed available?
- Does the nursing home have special services if needed (e.g. dementia, ventilator) and is a bed available?
- Is the nursing home located close enough for family and friends to visit?
- Are residents clean, appropriately dressed for the season or time of day, and well groomed?
- Is the nursing home free from overwhelming unpleasant odors?
- Does the nursing home appear to be clean and well-kept?
- Is the temperature in the facility comfortable for the residents?
- Are the noise levels in the dining room and other common areas comfortable?
- Is there a smoking room for residents to use?
- Are the furnishings sturdy, yet comfortable and attractive?
- May residents have personal belongings and/or furniture in their rooms?
- Are there policies and procedures to protect resident's possessions?
- Does the facility have quiet and private areas where residents can visit with friends and family?
- Are all common areas, resident rooms, and doorways designed for wheelchair use?
- Are nutritious night snacks available?
- Does the facility have a variety of activities for residents?
- Does the relationship between the staff and the residents appear to be caring, polite, and respectful?
- Do you hear staff knocking on the doors before entering a resident's room and refer to residents by name?
- Is the facilities annual State Health Department's Survey posted or in a notebook where you can read it?

WHAT IS A SKILLED NURSING FACILITY?

OBRA ‘87 AMENDS THE Medicare provisions of the Social Security Act, found at section 1819 of the Act. OBRA’s Medicare requirements are also contained in the United States code, at volume 42, section 1395i-3.

As found in the OMNIBUS BUDGET RECONCILIATION ACT OF 1987 AS AMENDED THROUGH 1991 MEDICARE REQUIREMENTS:

13951-3. Requirements for, and assuring quality of care in, skilled nursing facilities:

(a) Skilled nursing facility defined

In this subchapter the term “skilled nursing facility” means an institution (or a distinct part of an institution) which-

- (1) is primarily engaged in providing to residents-
 - (A) skilled nursing care and related services for residents who require medical or nursing care,
 - (B) rehabilitation services for the rehabilitation of injured, disabled, or sick persons, or and is not primarily for the care and treatment of mental diseases;
- (2) has in effect a transfer agreement (meeting the requirements of section 1395x(1) of this title) with one or more hospitals having agreements in effect under section 1395cc of this title and
- (3) meets the requirements for a skilled nursing facility described in subsections (b), (c), and (d) of this section

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at www.medicare.gov, National Citizen’s Coalition for Nursing Home Reform at www.nccnhr.org, AARP Nursing Home Resource at www.aarp.org, and Oklahoma Nursing Home Inspection Database and Nursing Facility Changes at www.health.state.ok.

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Ambassador Manor NH7201 1340 E 61 st St Tulsa OK 74136 Also: Assisted Living Adm Stacey Pritchard OMBUDSMAN F	(918) 743-8978	Yes How many beds? 171	yes	171	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room
Arbor Village NH1903 310 W Taft Sapulpa OK 74066 Adm Beth Chapman OMBUDSMAN B	(918) 224-6012	Yes How many beds? 142	Yes	142	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room
Barnsdall Nursing Home NH5701 411 S 4 th Barnsdall OK 74002 Mailing Address: P. O. Box 499 Adm Jodi Coatney OMBUDSMAN C	(918) 847-2572	Yes How many beds? 40	yes	40	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, St rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Broken Arrow Nursing Home NH7205 424 N Date Broken Arrow OK 74012 Adm Paulie Cooper Pourman OMBUDSMAN C	(918) 251-5343	No	yes	101	<ul style="list-style-type: none"> • Respite care minimum 10 days • Hospice available • PT, OT, ST rehabilitative • Smoke-free building
Cedarcrest Care Center NH7224 1306 E College Broken Arrow OK 74012 Adm Jackye Owen OMBUDSMAN C	(918) 251-3200	Yes	yes	80	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits
Cimarron Pointe Care Center NH1907 404 E. Cimarron/Mailing: P.O.Box 1300 Mannford, OK 74044 Adm Jo Beth Johnson OMBUDSMAN F	(918) 865-7701	Yes	yes	92	<ul style="list-style-type: none"> • Hospice available • PT,OT,ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Colonial Manor Nursing Ctr NH7208 1815 E Skelly Dr Tulsa OK 74105 Adm Tonya Maness OMBUDSMAN F	(918) 743-7838	Yes How many beds? 120	yes	120	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Drumright Nursing Home NH1901 701 North Bristow Drumright OK 74030 Mailing address: P.O. Box 1217 Adm Tina Pearson OMBUDSMAN B	(918) 352-3249	Yes How many Beds? 133	yes	133	<ul style="list-style-type: none"> • Respite care • Hospice available • Pt, OT, ST rehabilitative • Resident's smoking room
Evergreen Care Center NH7235 12600 E 73 rd St North Owasso OK 74055 Also: Assisted Living Adm Mitzi Epperson OMBUDSMAN B	(918) 272-8007	Yes How many beds? 120	yes	120	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Fairfax Manor NH5702 701 W Taft Fairfax OK 74637 Mailing: P O Box 248 Adm Paula McInturf OMBUDSMAN C	(918) 642-3234	Yes How many beds? 60	yes	60	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Smoke-free building
Forest Hills Health Care Ctr NH7244 4300 W Houston Broken Arrow OK 74012 Also: Assisted Living Adm Demetrio Gutierrez OMBUDSMAN C	(918) 254-5000	Yes How many beds? 159	no	159	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Smoke-free building
Frances Streitel Villa (south) NH7207 2300 W Broadway Collinsville OK 74021 Also: Assisted Living Adm Don Pearce OMBUDSMAN B	(918) 371-2545	Yes	yes	119	<ul style="list-style-type: none"> • Respite care • Hospice available • Veteran Approved • PT, OT, ST rehabilitative • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Franciscan Villa CC7202 17110 E 51 st St Broken Arrow OK 74012 Also: Assisted Living Adm Ronald Hoffman OMBUDSMAN C	(918) 355-1596	Yes How many beds? 80	yes	80	<ul style="list-style-type: none"> • Respite Care • Separate Alzheimer's/Dementia Unit • Hospice available • Veteran Approved • PT, OT, ST rehabilitative • Smoke-free building
Gardens (The) NH1906 1165 Brenner Rd Sapulpa OK 74066 Also: Assisted Living Adm Valorie Donaldson OMBUDSMAN B	(918) 224-0600	Yes How many beds? 87	yes	97	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Glennwood Healthcare NH7233 1700 E 141 st St Glenpool OK 74033 Adm Marla Heckman OMBUDSMAN C	(918) 291-4230	Yes How many beds? 119	yes	119	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Grace Living Center NH7202 711 N 5 th Jenks OK 74037 Eden Alternative Project Adm Tess Spears OMBUDSMAN B	(918) 299-8508	Yes How many beds? 187	yes	187	<ul style="list-style-type: none"> • Respite Care • Hospice available • Veteran approved • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Green Country Care Center NH7204 3601 N Columbia Tulsa OK 74110 Adm Joanna Birkenholtz OMBUDSMAN B	(918) 428-3600	Yes How many beds? 114	yes	114	<ul style="list-style-type: none"> • Advantage Respite care • Alzheimer's/Dementia • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Inverness Village CC1902 3800 West 71 st Street Tulsa OK 74132 Also: Assisted Living Adm Steven Walkingstick OMBUDSMAN F	(918) 481-9988	Yes How many beds? 44	No	44	<ul style="list-style-type: none"> • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Lakewood Care Center NH7229 6201 E 36 th St Tulsa OK 74135 Adm Shirley Breshears OMBUDSMAN B	(918) 622-3430	Yes How many beds? 121	yes	121	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Leisure Village NH7216 2154 S 85 th E Ave Tulsa OK 74129 Also: Residential Care/Assisted Living Adm Duane Hill OMBUDSMAN F	(918) 622-4747	Yes How many beds? 117	yes	117	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
ManorCare Health Services NH7210 2425 S Memorial Drive Tulsa OK 74129 Adm Tim Potteiger OMBUDSMAN F	(918) 628-0932	Yes How many beds? 32	yes	118	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
MapleWood Care Center NH7226 6202 E 61 st St Tulsa OK 74136 Adm J. Michael Martin OMBUDSMAN B	(918) 494-8830	Yes How many beds? 149	yes	149	<ul style="list-style-type: none"> • Respite care • Hospice available • Veteran approved • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room
Monterea CC7204 Health Centers at Monterea 10800 S Granite Ave Tulsa OK 74136 Also: Assisted Living Adm Floyd Autin OMBUDSMAN F	(918) 491-5288	Yes How many beds? 45	No	45	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Northside Nursing Home NH1902 102 E Line Sapulpa OK 74066 Adm Ernest Johnson OMBUDSMAN B	(918) 224-0833	Yes How many beds? 69	yes	69	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Oak Dale Manor NH7217 1025 N Adams Road Sand Springs OK 74063 Adm Patti Eisenmann OMBUDSMAN F	(918) 245-5908	Yes How many beds? 213	yes	213	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room • Separate Alzheimer's/ Dementia Unit
Oklahoma Methodist Manor NH7218 4134 E 31 st St Tulsa OK 74135 Also: Assisted Living Adm Matt Lloyd OMBUDSMAN C	(918) 743-2565	Yes How many Beds? 84	yes	84	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Parks Edge Nursing and Rehabilitation NH7219 5115 E 51 st St Tulsa OK 74135 Adm Debbie Ary OMBUDSMAN F	(918) 627-5238	Yes How many beds? 117	yes	126	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Pawhuska Nursing Home NH5704 1228 S Pecan Pawhuska OK 74056 Adm Robert Cree OMBUDSMAN C	(918) 287-3940	Yes How many beds? 80	yes	80	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Rainbow Health Care Center CC1901 111 E Washington Bristow OK 74010 Also: Assisted Living Adm Julie Dyson OMBUDSMAN F	(918) 367-2246	Yes How many beds? 106	yes	106	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room
Ranch Terrace NH1905 1310 E Cleveland Sapulpa OK 74066 Adm Sandy Sutton OMBUDSMAN B	(918) 224-2578	no	yes	85	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Rest Haven NH7221 1944 N Iroquois Tulsa OK 74106 Adm Mary Outland OMBUDSMAN C	(918) 583-1509	Yes How many beds? 14	yes	131	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free
Saint Simeon's Alzheimer's Center NH7245 3701 N Cincinnati Tulsa OK 74106 Adm Sue Slama OMBUDSMAN F	(918) 425-3583	no	no	54	<ul style="list-style-type: none"> • Respite care • Hospice available • Veteran Approved • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Saint Simeon's Health Care Center NH7223 3701 N Cincinnati Tulsa OK 74106 Also: Assisted Living Adm Karen Stanhope OMBUDSMAN F	(918) 425-3583	no	no	55	<ul style="list-style-type: none"> • Respite care • Separate Alzheimer's/Dementia Unit • Hospice available • Veteran Approved • PT, OT, ST rehabilitative • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Senior Suites NH7214 3501 W. Washington Street Broken Arrow OK 74012 Adm Ann Acker OMBUDSMAN C	(918) 250-5405	Yes How many beds? 52	yes	52	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, St rehabilitative • Secured exit • Smoke Free Building
Sequoyah Pointe Living Ctr NH7242 8515 N 123 rd E Ave Owasso OK 74055 Adm Sandra Kay OMBUDSMAN B	(918) 272-5151	Yes How many beds? 92	yes	92	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, St rehabilitative • Secured exit
Sherwood Manor NH7225 2416 W 51 st South Tulsa OK 74107 Adm Paul Call OMBUDSMAN F	(918) 446-4284	Yes How many beds? 102	yes	102	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Skiatook Nursing Home NH5705 318 S Cherry Skiatook OK 74070 Adm Melissa Johnson	(918) 396-2149	Yes How many beds? 70	yes	70	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative
Southtown Nursing & Ventilator NH7203 76 W Rachel Bixby OK 74008 Adm Steve Merrill	(918) 366-4491	Yes How many Beds? 102	Yes	102	<ul style="list-style-type: none"> • Respite care • Hospice available • PT., OT,ST rehabilitative • Ventilator care • Secured exits • Resident's smoking room
Southern Hills NH7227 5170 S Vandalia Tulsa OK 74135 Adm Vicki Luman	(918) 496-3963	Yes How many beds? 106	yes	118	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
The Cottage Extended Care NH7253 2552 East 21 st Street Tulsa, OK 74114 Adm Barbara McGhee OMBUDSMAN C	(918) 742-7080	Yes How many beds? 66	Yes	66	<ul style="list-style-type: none"> • Hospice Available • PT, OT, ST rehabilitative • Smoke Free Building
Tulsa Jewish Retirement & Health Care Center CC7203 2025 E 71 st St Tulsa OK 74136 Also: Assisted Living Adm James Jakubovitz OMBUDSMAN C	(918) 496-8333	No	no	50	<ul style="list-style-type: none"> • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Tulsa Nursing Center NH7230 10912 E 14 th St Tulsa OK 74128 Adm Darlene Kindle OMBUDSMAN B	(918) 438-2440	Yes How many beds? 204	yes	204	<ul style="list-style-type: none"> • Respite care • Hospice Available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
University Village Health Care Center NH7231 8555 S Lewis Tulsa OK 74137 Also: Assisted Living Adm Tracie Moss OMBUDSMAN B	(918) 299-2661	Yes How many beds? 80	yes	80	<ul style="list-style-type: none"> • Parkinson's Program • Respite care • Hospice available • PT, OT, ST rehabilitative • Smoke-free building
Village Health Care Center NH7228 1709 S Main Broken Arrow OK 74012 Adm LaDonna Ross OMBUDSMAN C	(918) 251-2626	Yes How many beds? 80	yes	90	<ul style="list-style-type: none"> • Respite care a minimum of 2 weeks • Hospice available • PT, OT, ST rehabilitative • Secured exits • Smoke-free building
Wildwood Care Center NH7209 3333 E 28 th St Tulsa OK 74114 Adm Richard Bartlett OMBUDSMAN C	(918) 747-8008	Yes How many beds? 56	yes	56	<ul style="list-style-type: none"> • Dementia accepted • Hospice available • PT, OT, ST rehabilitative • Secured exits

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Woodland View Care & Rehab H7234 7707 S Memorial Drive Tulsa OK 74133 Adm Martin Hubbartt OMBUDSMAN C	(918) 250-8571	Yes How many beds? 176	yes	176	<ul style="list-style-type: none"> • Respite care • Hospice available • PT, OT, ST rehabilitative • Secured exits • Resident's smoking room

WHAT IS A CONTINUUM OF CARE FACILITY?

CONTINUUM OF CARE AND ASSISTED LIVING

66 O.S. Supp. 1998, Section 1-890.1 et qes., and the
Continuum of Care and Assisted Living Rules,
OAC 310:663

“Continuum of care facility” means a home, establishment or institution providing nursing facility services as defined in Section 1-1902 of Title 63 of the Oklahoma Statutes and one or both of the following:

- (A) assisted living center services as defined in the Continuum of Care and Assisted Living Act; and
- (B) adult day care center services as defined in Section 1-872 of Title 63 of the Oklahoma Statutes {63: I-890.2.4}.

Continuum of care facilities gives the consumer a choice of settings that can be adjusted to meet their needs and capabilities. When living in a continuum of care residents might not have to be discharged based on short-term variations in their health status or ability to ambulate. This type of facility combines the services of a nursing home with an assisted living center or an adult day care center.

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at www.medicare.gov, National Citizen’s Coalition for Nursing Home Reform at www.nccnhr.org, AARP Nursing Home Resource at www.aarp.org, and Oklahoma Nursing Home Inspection Database and Nursing Facility Changes at www.health.state.ok .

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Franciscan Villa CC7202 17110n E 51 st Street Broken Arrow, OK 74012 Adm Ronald Hoffman OMBUDSMAN C	(918) 355-1596	No	yes	165	<ul style="list-style-type: none"> • Respite Care • Separate Alzheimer's/Dementia Unit • Veteran Approved • Hospice available • PT, OT, ST rehabilitative • Smoke-free building
Inverness Village CC1902 3800 West 71 st Street Tulsa OK 74132 Adm Steven Walkingstick OMBUDSMAN F	(918) 481-9988	Yes	No	135	<ul style="list-style-type: none"> • Hospice available • PT,OT,ST rehabilitative • Secured exits • Smoke-free building
Monterea CC7204 Health Centers at Monterea 10800 S. Granite Ave Tulsa, OK 74136 Adm Floyd Autin OMBUDSMAN F	(918) 491-5288	Yes	No	135	<ul style="list-style-type: none"> • Respite Care • Separate Alzheimer's/Dementia Unit • Hospice available • PT,OT,ST rehabilitative • Secured exits • Smoke-free building

NAME/ADDRESS	PHONE	MEDICARE / SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Rainbow Health Care Center CC1901 111 E Washington Mailing address P.O. Box 1219 Bristow, OK 74010 Adm Julie Dyson OMBUDSMAN C	(918) 367-2246	Yes How many beds? 106	Yes	106	<ul style="list-style-type: none"> • Respite Care • Separate Alzheimer's/Dementia Unit • Hospice available • PT,OT,ST rehabilitative • Resident's smoking room
Tulsa Jewish Retirement & Health Care Center CC7203 2025 E. 71 st Street Tulsa, OK 74136 Also: Assisted Living Adm James Jakubovitz OMBUDSMAN C	(918) 496-8333	No	No	111	<ul style="list-style-type: none"> • Hospice available • PT,OT,ST rehabilitative • Secured exits • Smoke-free building

WHAT IS AN ASSISTED LIVING FACILITY?

Title 310. Oklahoma State Department of Health
Chapter 663. Continuum of Care and Assisted Living

Assisted living means any home or establishment offering, coordinating or providing services to two or more persons who: are domiciled therein; are unrelated to the operator; by choice or functional impairments, need assistance with personal care or nursing supervision; may need intermittent or unscheduled nursing care; may need medication assistance; and may need assistance with the transfer and/ambulation as defined in Section 310:663-1-2 of the Oklahoma statutes. {63:1-890.1.1}

Costs vary with the residence, unit size, and the types of services needed by the residents. Medicaid does not cover costs of assisted living facilities. Also, pay close attention to contracts or agreements as they differ from facility to facility. What Types of Services are offered in Assisted Living facilities?

- Three meals a day in a common dining Area
- Housekeeping services
- Transportation
- Assistance with Activities of Daily living-eating, bathing, dressing, toileting and mobility
- 24 hour security and staff availability
- Medication management
- Emergency call systems for each resident's unit
- Social and recreational activities
- Personal laundry services

For more on Assisted Living in Oklahoma contact the Oklahoma Assisted Living Association at www.OKALA.org or by calling 405-235-5000 or contact the Assisted Living Federation of America at www.alfa.org

ASSISTED LIVING FACILITY CONSUMER CHECK LIST

Title 310. Oklahoma State Department of Health Chapter 663. Continuum of Care and Assisted Living

Costs vary with the residence, unit size, and the types of services needed by the residents. Medicaid does not cover costs of assisted living facilities. Also, pay close attention to contracts or agreements as they differ from facility to facility. What Types of Services are offered in Assisted Living facilities? The following is a consumer checklist of important services, amenities and accommodations in assisted living communities. Every community is unique. Each provider should have copies of their resident contract outlining, at a minimum, services, prices, extra charges, admission and discharge criteria.

Consider the following as you assess an assisted living residence:

- Did you receive a warm greeting from staff welcoming you to the residence?
- Do residents socialize with each other and appear happy and comfortable?
- Is a contractual agreement available that discloses healthcare and supportive services, all fees, as well as admission and discharge provisions?
- Are additional services available if the resident's needs change?
- Are there different costs for various levels or categories of services?
- Is there evidence of an organized activities program, such as a posted daily schedule, events in progress, reading materials, visitors, etc?
- Are there set time for meals? If so, when are they?
- Are residents able to bring their own furnishings for their unit? What is provided? May residents decorate their own units?
- Is the residence clean, free of odors and appropriately heated/cooled?
- To what extent are medical services available and how are these services provided?
- Can the residence provide a list of services available?
- Does the residence provide housekeeping and/or personal laundry and linen services in the resident's units?
- Does the residence provide transportation to doctor's offices, shopping and other activities desired by residents?
- Are there various sizes and types of units available?

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Aberdeen Heights Assisted Living 7220 S. Yale Tulsa, OK 74136 CODE F	AL7201	(918) 496-0123	120	Adm Anita Blatnick
Ambassador Courtyard 1380 E. 61 st Tulsa, OK 74136 CODE F	AL7210	(918) 743-7887	75	Adm Stacey Pritchard
Angel House Residential Assisted Living 10018 E. 29 th Street Tulsa, OK 74129 CODE F	AL7219	(918) 664-1215 664-0618	6	Adm Rita Cook
Cedar Ridge Senior Living Community Care & Memory Care 10107 S. Garnett Broken Arrow, OK 74011 CODE C	AL7256	252-0590	44	Memory Unit Adm Samantha Blue
Cypress Springs 7210 South Yale Avenue Tulsa, OK 74136 CODE F	AL7258	591-2525	68	Memory Facility Adm Barbara Hembree

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
EMERITUS 5211 S. Lewis Tulsa, OK 74105 CODE B	AL7216	918-743- 2700	120	Assisted Living and Memory unit Adm Tammy Jackson
Forest Hills Assisted Living 4304 W. Houston Broken Arrow, OK 74012 CODE C	AL7211	(918) 250-1700 254-5000	42	Adm Cheryl Vann
Frances Streitel Villa (North) 523 N. 22 nd Street Collinsville, OK 74021 CODE B	AL7218	(918) 371-2545	35	Adm Don Pearce
Franciscan Villa (Assisted Living) 17110 E. 51 st Street Broken Arrow, OK 74012 CODE C	CC7202	(918) 355-1596	85	Adm Ronald Hoffman
GreenTree at Sand Springs 4402 S. 129 W. Avenue Sand Springs, OK 74063 CODE F	AL7228	(918) 246-8733	68	Memory Unit 15 beds Adm Regina Brown

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Heatheridge Assisted Living 2130 S. 85 th E. Avenue Tulsa, OK 74129 CODE F	AL7203	(918) 622-9191	29	Adm Patsy Holland
Homestead of Owasso 14701 E. 86 th Street North Owasso, OK 74055 CODE B	AL7225	(918) 376-2226	60	Adm Jackie Bell
Inverness Village (Assisted Living) 3800 W. 71 st Street S. Tulsa, OK 74132 CODE F	CC1902	(918) 481-9988	47	Memory Unit Adm Linda Smith
Mimosa (Baptist Village) 7310 N. 127 E. Avenue Owasso, OK 74055 CODE B	AL7221	(918) 272-8007	65	Adm Mike Shawn
Montereau in Warren Woods 6800 S. Granite Tulsa, OK 74136 CODE F	CC7204	(918) 491-5288	90	Adm Floyd Autin

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Oklahoma Methodist Manor, Inc. 4134 E. 31 st Street Tulsa, OK 74135 CODE C	AL7226	(918) 743-2565	50	Adm Matt Lloyd
Rainbow Assisted Living 111 E. Washington Bristow, OK 74010 CODE C	CC1901	(918) 367-6500	20	Adm Julie Dyson
Sand Plum 9999 E. 121 st Bixby, OK 74008 CODE C	AL7229	(918) 369-7100	100	Adm Tonya Neehan
St. Simeon's Episcopal Home 3701 N. Cincinnati Tulsa, OK 74106 CODE F	AL7209	(918) 425-3583	88	Adm Chris Gruszeczki
Sterling House of Broken Arrow 4011 S. Aspen Broken Arrow, OK 74011 CODE C	AL7204	(918) 451-1987	44	Adm Julie Krepps

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Sterling House of Owasso 12807 E. 86 th Place N. Owasso, OK 74055 CODE B	AL7207	(918) 272-0202	43	Adm Marie Bell
Sterling House of Tulsa 6022 E. 71 st Street Tulsa, OK 74136 CODE F	AL7206	(918) 494-4011	52	Adm Jocelyn Stittsworth
Sterling House of Tulsa South 8231 S. Mingo Road Tulsa, OK 74133 CODE C	AL7205	(918) 461-1100	43	Adm Kari Deckard
The Arbors Senior Residence 10201 S. Yale Tulsa, OK 74137 CODE C	AL7215	(918) 299-7799	25	Adm Vickie Guyer
The Neighborhoods At Baptist Village 2801 N. Birch Broken Arrow CODE C	AL7259	(918) 355-0099	48	24 Assisted Living 24 Memory Units Adm Arvella McCollom

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
The Parke 7821 E. 76 th Street Tulsa, OK 74133 CODE C	AL7208	(918) 249-1262	70	Adm Debbie Marty
Tulsa Jewish Retirement & Health Ctr. 2025 E. 71 st Tulsa, OK 74136 CODE C	CC7203	(918) 496-8333	61	Adm James Jakubovitz
University Village Assisted Living 8555 S. Lewis Tulsa, OK 74137 CODE B	AL7214	(918) 299-2661	100	Adm Phoebee Blackwell

WHAT IS A RESIDENTIAL CARE FACILITY?

NURSING HOME CARE ACT
TITLE 63 OF THE OKLAHOMA STATUTES
SECTION 1-1901 ET SEQ.
WITH 2001 AMENDMENT
63-1-1902. Definitions.

“Residential care home” means any home, establishment, or institution licenses pursuant to the provisions of the Residential Care Act other than a hotel, motel, fraternity or sorority house, or college or university dormitory, which offers or provides residential accommodations, food service, and supportive assistance to any of its residents or houses any resident requiring supportive assistance. The residents shall be persons who are ambulatory and essentially capable of managing their own affairs, but who do not routinely require nursing care; provided, the term “residential care home” shall not mean a hotel, motel, Fraternity or sorority house, or college or university dormitory, if the facility operates in a manner customary to its description and does not house any person who requires supportive assistance from the facility in order to meet an adequate level of daily living;

A residential care home may provide assistance with meals, dressing, bathing, and other personal needs, and it may assist in the administration of medications. However, it cannot provide medical care. Residents need to be ambulatory. Some residential care homes are located in large facilities while others are in small homes. Medicaid does not pay for a people to live in residential care facilities.

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at www.medicare.gov, National Citizen’s Coalition for Nursing Home Reform at www.nccnhr.org, AARP Nursing Home Resource at www.aarp.org, and Oklahoma Nursing Home Inspection Database and Nursing Facility Changes at <http://www.ok.gov/health/>
Click on “Online Services; Long Term Care Inspection Surveys”

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Country Club of Woodland Hills 6333 S. 91 st E. Avenue Tulsa, OK 74133 CODE B	RC7208	(918) 252-5451	43	Adm Karin Piersall
Covenant House Residential Care 715 North Cheyenne Tulsa, OK 74106 CODE F	RC7267	(918) 585-5111	6	Adm Darlene Nsien
Frankly Home 4006 West 45 th Place Tulsa, OK 74107 CODE F	RC7270	918-445- 2377	5	Adm Robbin Mantle
Harvest Homes #1 7028 S. Harvard Tulsa, OK 74136 CODE B	RC7214	(918) 495-1199	6	Adm Gale McElroy
Harvest Homes #2 3215 E. 71 st Tulsa, OK 74136 CODE B	RC7259	(918) 495-1199	6	Adm Gale McElroy

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Heartland Plaza 2621 S. Elm Place Broken Arrow, OK 74012 CODE C	RC7258	(918) 451-9626	45	Adm Michelle Griffith
Heatheridge Living Center 2130 S. 85 th E. Avenue Tulsa, OK 74129 CODE F	RC7215	(918) 622-9191	155	Adm Patsy Holland
Hope of Angels 8516 E. 65 th Street Tulsa, OK 74133 CODE B	RC7255	(918) 459-7995	6	Adm Carolyn Edmondson
Naquita's Niche 1521 East 59 th Street Tulsa, OK 74105 CODE F	RC7269	(918) 742-1003	6	www.rescareniche.com Adm Nancy Morris
New Directions 3700 S. Sycamore Avenue Broken Arrow, OK 74011 CODE C	RC7264	(918) 451-6848	6	Adm Debra Brown
Saint Andrew Manor 3011 W. 80 th Street Tulsa, OK 74132 CODE F	RC7266	(918) 918-794- 2494	6	Adm Eric Criner

NAME/ADDRESS	CODE	PHONE	NUMBER OF BEDS	YOUR COMMENTS
Sarah's Residential Care 1571 E. 53 rd Street North Tulsa, OK 74126 CODE F	RC7262	(918) 428-0848	5	Adm Elaine McDondle
Trusted Kare 5709 South 66 th East Avenue Tulsa, OK 74145 CODE C	RC7243	(918) 499-2379	6	Adm Mary McEnill
Comprehensive Community Rehab 7112 S Canton Tulsa, Ok 74136 CODE F	RC7247	918-488- 6165		Adm Susan Haws
Comprehensive Community Rehab 7114 S Canton Tulsa, Ok 74136 CODE F	RC7247	918-488- 6165		Adm Susan Haws

TITLE 310 . OKLAHOMA STATE DEPARTMENT OF HEALTH CHAPTER 675. NURSING AND SPECIALIZED FACILITIES

SUBCHAPTER 11. INTERMEDIATE CARE FACILITIES FOR THE MENTALLY RETARDED (16 BEDS AND LESS (ICF/MR-16)

310:675-11-1 . Scope

This Subchapter is applicable to small facilities serving the mentally retarded which provide residential accommodations and transitional living training to aid residents in adapting to live in the general society. Resident accommodations are limited to not more than 16 residents, plus any required “live-in” staff. Facilities qualifying under this subsection shall be exempt from other subsections of this Chapter, except as may be specifically referenced in this subsection. In addition to these requirements, all facilities must meet the provisions of the Nursing Home Care Act.

ICFMR is a specialized facility providing health care or habilitation services to individuals with mental retardation or developmental disabilities.

“A specialized facility is any home, establishment or institution that offers or provides inpatient long-term care services on a 24 hour basis to a limited category of persons requiring such services, including but not limited to a facility providing health or habilitation services for persons who have mental retardation or developmental disabilities.”

You can find the definition of specialized facility in the Nursing Home Care Act and also in Ombudsman policy. ICFMR is not defined within those acts but the purpose of the directory the specialized facility is applicable.

Some homes have more than 16 beds.

Facility Type: Specialized Facility for Mentally Retarded Persons	PHONE	MEDICARE/ SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Gatesway Foundation III NH7252 1401 E. College Broken Arrow, OK 74012 Ombudsman C	258-3900			3	Adm Jose Garcia
Gatesway Foundation, Inc. NH7212 1217 E. College Broken Arrow, OK 74012 Ombudsman C	259-1445			69	Adm Jose Garcia
Gatesway Foundaton, Inc. II NH7236 1217 E. College Broken Arrow, OK 74012 Ombudsman C	258-3900			16	Adm Jose Garcia
Gatesway Residential Alternatives #1 7504 S 82 nd E. Avenue Tulsa, OK 74133 NH7248 Ombudsman C	258-3900			6	Adm Stacie Ware

Facility Type: Specialized Facility for Mentally Retarded Persons	PHONE	MEDICARE/ SKILLED NURSING	MEDICAID	LICENSED BEDS	OTHER INFORMATION & SPECIAL SERVICES
Gatesway Residential Alternatives #2 7208 S. Erie Street Tulsa, OK 74136 NH7249 Ombudsman C	258-3900			6	Adm Stacie Ware
Gatesway Foundation, Inc IV NH 7257 1301 E. Ray Miller Jr. Loop Broken Arrow, OK 74012 Ombudsman C	258-3900			8	Adm Stacie Ware
Gatesway Foundation, V NH7258 1305 E. Ray Miller Jr. Loop Broken Arrow, OK 74012 Ombudsman C	258-3900			8	Adm Stacie Ware
Woodland Park Home 5707 S. Memoriall Tulsa, OK NH7232 Ombudsman F	252-2521			101	Adm Mary Bakula

RESOURCE PAGE

Nursing Home Compare and State Health Department

Oklahoma State Health Department's Survey Information Star ratings: www.medicare.gov Nursing Home Compare

Oklahoma Health Care Authority Star ratings: www.oknursinghomeratings.com www.okhca.org/living_choice.aspx?id=9476

Oklahoma Nursing Home Inspection: <http://www.ok.gov/health/> Click on "Online Services; Long Term Care Inspection Surveys" at the bottom of the page, go to "Select A Facility Type" and click on the type of facility you are searching....

National Consumer Voice for Quality Long-Term Care (formerly National Citizen's Coalition for Nursing Home Reform, NCCHR): www.theconsumervoice.org

Department of Human Services (DHS) www.okdhs.org (click on Aging Services Division to link to Ombudsman)

INCOG Area Agency on Aging www.incog.org PHONE: 918.584.7526

Senior Info-Line 1.800.211.2116

Alzheimer's Association: <http://www.alz.org/alzokar/>

For more on Assisted Living in Oklahoma contact the Oklahoma Assisted Living Association at www.OKALA.org or by calling 405.235.5000 or contact the Assisted Living Federation of America at www.alfa.org

Revised April 2011