

Need to pay your child support in cash now?



US PAYMENT KIOSKS – CHILD SUPPORT PAYMENTS

Child support payments (cash only) can be made by the noncustodial parent at a US Payment Kiosk near you.

For a PAYSITE near you, visit:

<https://www.uspayments.com/paysitekiosks.html>

To make your payment, have the following information available:

- Noncustodial parent's last name
- Last four digits of social security number or date of birth (enter MM/DD only)
- Family Group Number (FGN) – If you do not know the FGN, call the CARE Call Center at 1-800-522-2922 or OKC Metro at 405-522-2273.
- A telephone number with area code.

To begin payment transaction: Select “Government/Agency” from the Bill Category. For “Biller to be paid” select “Oklahoma Child Support Services.”

A \$2 transaction fee will be charged by US Payments at the kiosk. This fee will be collected from the total cash inserted at the paysite. For example, if you insert \$100, US Payments will send \$98 to Oklahoma Child Support Services and keep \$2 as a fee. You will receive a receipt showing a \$100 transaction total, but the bill payment amount will only show \$98.

The kiosk accepts only paper money and will not make change.

Once payment has been made, it should post on the case within two business days. Business day cut-off is 1 pm CST. Please keep your receipt. If you need to contact the CARE Call Center about your payment, please have your receipt available. (See example of receipt from US Payments kiosk below.) If you have any questions about the transaction, a US Payments contact number is also printed on the receipt.

<u>CASH PAYMENT</u>		
PaySite		
Date	Time	Terminal
3/22/2005	14:20	123
Oklahoma Child Support Services Oklahoma City, OK		
Cash Tendered		
Child Support Bill Account Number:		123456
PaySite Bill Payment		\$100
PaySite Processing Fee:		\$2
Transaction Total:		\$98
Receipt Ref #		0OUL3002S1
Transaction ID#		108299
THANK YOU FOR USING PAYSITE IF YOU HAVE ANY QUESTIONS ABOUT YOUR PAYMENT PLEASE CALL 1-877-876-7076		

PAYSITE USER INSTRUCTIONS

1st Screen - Initial Screen, "Attract Mode"

2nd Screen - User Agreement

3rd Screen - Bill Category

4th Screen - Biller Selection

5th Screen - Disclosure Screen

6th Screen - Account Number Entry

7th Screen - Customer Name Entry

8th Screen - Customer Phone and SSN

9th Screen - Payment Type Screen

10th Screen - Cash Information Screen

11th Screen - Initial Cash Entry Screen.
(Note: the user may still switch languages or cancel the transaction at this point.)

12th Screen - Same Screen (Note: once a bill has been inserted, canceling the transaction is no longer possible.)

13th Screen - Final Payment Details

14th Screen - Receipt Screen

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