

## APPEALS

- 30 Days to respond to initial request for info.
- After 30 days, denied and must send in form with supporting info within 1 year
- If denied, new form for next level
- If denied again, goes to highest level BVA, waiting period up to 5 years at this time.

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## FORMS

- Must keep up with current forms and changes
- Ensure all forms are correct and no missing info
- Must use correct language on forms
- Any questions left blank could cause a delay and not be eligible for FDC
- Use Intent to File (ITF) to save "date"

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OKLAHOMA DEPARTMENT OF  
VETERANS AFFAIRS

**Veterans Services Seminar**

PRESENTED BY  
OKLAHOMA DEPARTMENT OF VETERANS AFFAIRS

IN COOPERATION WITH  
THE U.S. DEPARTMENT OF VETERANS AFFAIRS

TO ALL WHO SHALL SEE THESE GREETINGS  
THIS CERTIFIES THAT:

*Steve Juett*

ATTENDED THE COURSE OF TRAINING FOR  
VETERAN SERVICE VOLUNTEERS  
ON November 7<sup>th</sup> and 8<sup>th</sup>, 2018

  
Jack Kinnel  
Deputy Director

  
Jackie G. Wilson Jr.  
Director, Claims & Benefits

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