

Express Scripts, 24 hours a day, 7 days a week, at the following numbers:

- ◆ Members with Part D call toll-free 1-800-590-6828
- ◆ TDD users call toll-free 1-800-716-3231
- ◆ Members without Part D call toll-free 1-800-903-8113
- ◆ TDD users call toll-free 1-800-825-1230

Non-Network Pharmacy Benefits

Although HealthChoice may cover your prescriptions if they are purchased at a non-Network pharmacy, a reduced, non-Network benefit may apply. An exception may be made in the event of an emergency. It is considered an emergency when you:

- ◆ Travel outside your plan's service area and run out of medication, or become ill and need a covered medication and are unable to access a Network Pharmacy
- ◆ Cannot get a covered medication within your plan's pharmacy network in a timely manner
- ◆ Fill a prescription for a covered medication that is not regularly stocked at a Network Pharmacy
- ◆ Receive a covered medication that is dispensed by a non-Network outpatient facility, such as an emergency room, clinic, or surgery center

If you must use a non-Network pharmacy, you will have to pay the full cost for your prescription and then ask HealthChoice to repay you for its share of the cost. Before you fill a prescription under these circumstances, when possible, check to see if there is a Network Pharmacy in your area by visiting the HealthChoice website at www.sib.ok.gov or www.healthchoiceok.com. You can also contact Express Scripts at the following numbers:

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- ◆ TDD users call toll-free 1-800-716-3231
- ◆ Members without Part D call toll-free 1-800-903-8113
- ◆ TDD users call toll-free 1-800-825-1230