

## Special Education Resolution Center (SERC)

The Special Education Resolution Center (SERC) manages the special education due process hearing system and mediation services for the State of Oklahoma. The duties of SERC have been expanded to include innovative programs to assist parents and school districts to settle disputes at the earliest stage possible. At no cost to either party, SERC provides highly trained hearing officers and mediators to assist with disputes which may develop at any time during the relationship of the parties over special education issues. Additionally, SERC also provides highly trained facilitators during required resolution sessions of due process. SERC provides stakeholder training that supports mutual collaboration. SERC offers support to all children with disabilities, ages 0-21.

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<http://serc.okstate.edu>

## Oklahoma Parents Center, Inc.

The Oklahoma Parents Center is the statewide parent training and information (PTI) center serving parents of children with disabilities. The goal is to educate and support parents, families and professionals in building partnerships that meet the needs of children and youth with the full range of disabilities ages' birth to 26. It is a regionalized model with staff living in the area that they serve. Oklahoma Parents Center provides the following services statewide:

- Training on a variety of topics related to children with disabilities
- Community IEP Partner Training and Matching
- Count Me In Disability Awareness Programs
- Information and referral
- Special Education Help-Line
- Statewide Conference
- Quarterly newsletter

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[www.OklahomaParentsCenter.org](http://www.OklahomaParentsCenter.org)

## Legal Aid Services of Oklahoma, Inc.

Legal Aid Services of Oklahoma, Inc., is a nonprofit Oklahoma corporation providing free legal services to Oklahoma's poor as well as its senior citizens. Attorneys and paralegals at Legal Aid can help with civil (non-criminal) cases involving basic needs. Priority is given to the most urgent cases.

See Appendix C for a list of the Regional Law Centers.

Legal Aid Services of Oklahoma, Inc.  
2915 Classen Blvd., Suite 500  
Oklahoma City, OK 73106  
(888) 534-5243  
[www.legalaidok.org](http://www.legalaidok.org)

## Office of Client Advocacy

The Office of Client Advocacy, Oklahoma Department of Human Services (DHS), provides advocacy assistance, conducts investigation and maintains grievance programs to promote client safety and independence and the delivery of OKDHS programs and services in a fair, honest and professional manner.

Kathryn Brewer, Advocate General  
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P. O. Box 25352  
Oklahoma City, OK 73125  
(405) 525-4850  
(800) 522-8014 (statewide)  
FAX: (405) 525-4855  
[www.okdhs.org/divisionsoffices/oca](http://www.okdhs.org/divisionsoffices/oca)