

## What do VR services cost?

Some services – such as medical examinations to determine if you are eligible for services, vocational counseling and job placements – are always provided at no charge to you. You may be asked to share the cost of some other services, depending on your income and financial resources. Your counselor can provide a list of services available at no charge.

## When can DVR/DVS provide medical services?

When assistance is not available from another source, **DVR/DVS** can provide diagnosis and treatment of physical and mental impairments when these services are needed for consumers to prepare for, obtain, keep or return to work.

## How do I apply for services?

Individuals may apply at DVR/DVS field offices located throughout Oklahoma. To contact the office nearest to you, telephone our toll-free hotline at 800-487-4042 or telephone the **DRS** State Office toll free at 800-845-8476. Visit DRS Online at [www.okdrs.gov](http://www.okdrs.gov) or consult the state government pages in the local telephone book. Spanish speaking individuals may call 800-523-1565.

## What is the Client Assistance Program (CAP)?

Client Assistance Program (CAP) is an advocacy program which is not part of DRS. CAP staff can help you communicate concerns to DVR/DVS and help you work out disagreements through administrative, **Mediation**, legal and other solutions. For more information, contact:

Client Assistance Program (CAP)

2401 N.W. 23rd, Suite 90

Located in Shepherd Mall

Oklahoma City, OK 73107-2423

Phone: 405-521-3756

Toll Free: 800-522-8224

Fax: 405-522-6695

E-mail: [cap@odc.ok.gov](mailto:cap@odc.ok.gov)

Website: [www.ok.gov/odc/C.A.P./index.html](http://www.ok.gov/odc/C.A.P./index.html)